

## **President's Report to Annual General Meeting on 11 July 2011**

Ladies and Gentlemen

I am pleased to present this Report on the Twin Waters Residents Association for the year ended 30 June 2011.

As foreshadowed last year, since I am stepping down as TWRA President this year, I would like to add some personal reflections to this Report.

It is not an accident that Twin Waters is a wonderful community. The TWRA plays a very important role in making it so. Our social, sporting and community activities and active involvement in matters that will contribute to making Twin Waters a better place are central to the results that have been achieved. The past year has been no exception.

Thank you to our TWRA Committee and members for your support.

### **TWRA Issues and Activities**

As has been stated previously, the first Objective of the TWRA is to represent members' interests in regard to the quality and amenity of the Twin Waters Community.

During the past year, this has again covered a number of activities. The TWRA is a Co-Respondent in the case before the Planning & Environment Court involving Stockland's appeal against Sunshine Coast Council's rejection of the development proposal for the area we know as the Canelands, between Twin Waters and the Motorway. This is potentially a significant case and the TWRA is seeking to ensure that the interests of Twin Waters residents are taken into account during this appeal, which is still in progress. The North Shore Community Centre is nearly complete and progress continues on the important East-West runway project at Sunshine Coast Airport. The hand-over of the lakes and canals from Lend Lease to Council is still in progress but some important maintenance items around the weir have been addressed. The TWRA has been active to ensure that these remnant matters on the hand-over are properly addressed. The long anticipated Gym in the Park project was completed and has been in constant use by residents.

The TWRA's involvement in the various issues affecting Twin Waters is guided by two principal criteria - first, it must have an impact or potential impact on our Twin Waters lifestyle and second, we will always seek to play a constructive role in resolving the issue.

Once again, our social activities have been important and successful during the year. Our biggest event is the Carols & Fireworks held in conjunction with North Shore Baptist Church. Again, this proved very successful. We had circa 500 people, including many guests from the Novotel Resort, participating in a wonderful family Christmas celebration. We have continued the Birthday celebrations in October with a family BBQ event. The Entertainment Book sales were successful once again. The Golf Day and the Bowls Days have provided enjoyable opportunities for combining some sport with social activities. Social and sporting activities are an important part of our Twin Waters community lifestyle.

There was a change of contractor for our Twin Waters landscape maintenance arrangements but they continued to work very well. Our unique arrangements are standing the test of time and we have been able to maintain the high standard of public landscape infrastructure. They are now seen as a model for other developments.

Communications with our members and within the community have continued to be important. Our Newsletter was expanded from an A4 to an A3 format during the year. The Newsletter is supplemented by our web site. We continue to encourage members and residents to "Think local: Buy local" when buying goods and services. The use of broadcast e-mails has been expanded as our data base of addresses for members is expanded. Well over 90% of members have provided their e-mail address. This allows very timely distribution of news. A general Community Notice Board at the Shopping Centre was added during the year.

Our communications with members proved worthwhile during the SE Queensland floods in January. While Twin Waters was not badly affected at all, regular broadcast emails kept members informed of local

developments during the few days of the crisis period. The TWRA was quick to respond with help to less fortunate Queenslanders. A \$1,000 donation was made to the community of Laidley in the Lockyer Valley and a van load of household items was also collected and delivered promptly to that community by David Nielsen. A subsequent community bike ride and fund raiser was held to support our local SES. The funds raised will support an equipment donation to them

## Executive & Committee

All of these achievements cannot be accomplished without work by some community-minded people. The Executive and Committee elected last year have served the community well. For the record, the following have been office bearers during the year:

|                   |   |   |
|-------------------|---|---|
| President         | Geoff Billard   |   |
| Vice President    | Peter Braithwaite   |   |
| Secretary         | Toni McCulloch  |   |
| Treasurer         | {Ken Allcock (to Feb.)<br>{Kevin Tinker (from Feb.)       |   |
| Committee Members | Warwick Daniels<br>Ed Berry<br>Dennis Kyling<br>Con Guard | Irene Sunn<br>Ken Vaughn<br>Ian Stalker<br>Jeremy Burns (to Nov.) |

On your behalf, I express our thanks to all members of the Executive and Committee for their work in the interests of our community. We are all volunteers and our time and efforts are offered without reservation. I thank all of the Committee for their work and their support during the year.

In recognition of his outstanding contribution to the TWRA and the Twin Waters community over many years, Ed Berry was elected as a Life member of the TWRA at the TWRA AGM in 2010.

## Other Assistance

The work of the Committee was assisted by many others in the community who assumed responsibility for particular tasks. We acknowledge also their contributions during the year and I thank them on your behalf. Some of those who assisted (in addition to the Committee members), not in any order or priority, include:

|  |   |
|--|---|
| TW Landscape Maintenance Reference Group<br>Zone Co-ordinators & Liaison with SCC  | • John Geitz, Tony Mark, Malcolm & Cynthia Smith  |
| Committee Meeting Hosts at TWRV  | • Anneke & Hans Salwegter and Greg & Ann Croan  |
| Newsletter Co-ordination   | • Irene Sunn (Committee member)   |
| Newsletter Delivery  | • Member volunteers   |
| Web Site Business Directory  | • Debby Nielsen & Robyn Boydell   |
| Community Noticeboard <ul style="list-style-type: none"> <li>• Posting updates etc</li> <li>• Building of new Noticeboard</li> </ul> | <ul style="list-style-type: none"> <li>• Kevin Carter</li> <li>• David Nielsen</li> </ul>                 |
| TWRA Meetings set-up and advertising   | • Ron Clark Chris Breen   |
| Reviews of Stockland Appeal,   | • Rob Fletcher, Ken Taylor,   |
| Christmas Carols & Fireworks   | • Pat Hamilton, Merryl Berry, Pat Taylor, Ruth Geitz, Betty Daniels, Faith & Angelo Giovias , many others |
| Christmas in July  | • Fran Doyle  |
| Airport Community Forum  | • David Figgins and Kevin Carter  |
| Entertainment Books  | • Malcolm and Cynthia Smith   |
| Birthday BBQ Function  | • Bob Gavin & many others, incl Apex Camp, North Shore Lions Club, Novotel Resort & Mudjimba SLSC         |
| Gym in Park project  | • Jenny Masche  |
| Golf Day   | • Len Lever   |
| Bowls Day  | • Bob Gavin and representatives from TWRV   |
| Clean Up Australia Day   | • Terry Hamilton, Dave Dunwoody, Peter Smith  |
| Light Up Twin Waters   | • Mudjimba Beach News and The Olive Tree Restaurant   |

There are others who have helped as well and whose assistance we appreciate. Thank you one and all.

We are very fortunate with our excellent local elected representatives. Debbie Blumel has been an outstanding local representative for us on the SCC. We thank her for her representations on our behalf that have been so productive in allowing us to achieve the results detailed in this report. Fiona Simpson has provided continuous support, including being co-compere of our Carols event. We also acknowledge the work of the Plant Management Group and the new contractor, Prime Infrastructure Services, on our landscape maintenance and the support of Council Officers, in particular Stefan Georg, in coordinating this work.

Novotel Resort has continued to be generous with their assistance in providing facilities for our use. Also, we thank Bendigo Bank Marcoola, Beachside North Shore Realty, Maroochy RSL and Sunshine Coast Council for their support for the Carols & Fireworks. Some local real estate firms pay the initial TWRA membership for new homeowners in properties they have sold at Twin Waters. We had a change of owners at our local "corner store" with Amit and Punita Shastri taking over at The Friendly Grocer, Twin Waters. They have willingly maintained support for the TWRA and we sincerely thank them for this support.

We are very grateful for the support of everyone, whether a Committee member, helper for a particular activity, business providing support or a member who participates in the activities.

### **Membership**

Membership at the cut-off date for this year was 356, a similar figure to last year. The membership fee has remained unchanged at \$10 per year (plus \$2 for an additional card if required). \$10 a year is an insignificant membership fee, especially when balanced against the benefits.

### **Neighbourhood Watch**

Twin Waters Neighbourhood Watch is separate from the TWRA but has our strong support and assistance. In particular, we use our broadcast e-mails to quickly get messages out to the community when NHW asks for our assistance. Thank you to all involved with NHW for your involvement in our community.

### **Personal Reflections**

We (Jocelyn and I) purchased our land at Twin Waters in the first land release in 1997 and completed our house in 1999 and moved here permanently in late 2004. My first community involvement here was in 2001 when we had our first meetings about what would happen to the public landscaping after Lend Lease left. From these discussions grew the Future Maintenance Committee which ultimately led to the development and negotiation of the unique Twin Waters Landscape Maintenance Arrangements which commenced in 2005. At the time there was no precedent but now our arrangements are regarded as a model for other developments and they continue to serve Twin Waters very well. This has become one of the TWRA's most successful initiatives for our community.

The TWRA also played a significant role in getting the East-West runway project at the airport from talk to action. The present target for completion of 2020 is still too far away, but at least it is now a project and things are happening. This will continue to be a very important project and priority for the TWRA because of the impact it will have on the amenity of living at Twin Waters.

There are many other projects and activities that I have been involved with during my four years as President and then previously as Vice President and with the Future Maintenance Committee. After 10 years of substantial community involvement, it is time to take a small step back and make way for others to provide their leadership and ideas. (I will continue to be involved with Governance matters, especially the very important Canelands appeal.) I have always sought to be constructive and helpful and to make a worthwhile contribution to making Twin Waters a great place to live for everybody.

### **Conclusion**

As I mentioned last year, the TWRA is becoming a mature association. We have achieved much for Twin Waters. We are a very active association. But we must guard against complacency and resting on our laurels. We need members willing to step forward to assist and to lead. Twin Waters is a wonderful place to live because we (all of us - the TWRA, members and residents) have helped to make it so.

Thank you to everyone who has assisted with the TWRA this year and also during my four years as President. I will continue to be involved and to support the TWRA. I wish the new President and Committee every success. We are indeed very fortunate to live in this wonderful community. .

*Geoff Billard*